



E-Services Registration User Guide

Version 1.0

Home Page

York County Civil Court			
Welcome, Guest 🔺 Home			Help 👻
	E-Services Porta	al	
If you are	a first-time visitor to the site and want to submit one or Please review the User Guides in th	more filings, please be sure to Register first. he help menu.	
Civil Case Search	Click here for up-to-date information on Civil Court cases.	Welcome	
Civil Court Office	Click here for the Prothonotary home page.	Username	
		Password	
		Log in	
		Forgot Password? Register User	
Privacy Policy Conditions of Use Accessibility Polic © CountySuite Portal, Teleosoft, Inc.	Ŷ		

Welcome to the York County Prothonotary's E-Services Portal!

If you are a first-time visitor to this site, you will need to register as a new user which is required to electronically submit Filings in the Prothonotary's office. Please click the Register link. The instructions below will walk you through the Registration process.

If you are an existing user, please login with your User Name and Password using the form on the right side of the page.

It is not necessary to register as a user to access the Civil Case Search page, or to visit the Civil Court (Prothonotary) Office page. Simply click on the buttons to be taken to those sites.

Register User Page

York	county Civil Court	
Welcome, Gues	t 🛉 Home	Help 👻
	Register User	
	Please choose the type of account you are creating	
If yo	you are not an attorney or law firm, click Individual / Business to register with ur own name. This option includes filing on behalf of a business. If you are filing as an attorney or law firm representing a client, click Attorney to register with the name of the firm.	
	Individual / Business Attorney	
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© CountySuite Porta	It release function of the second sec	

1. The Registration process begins by selecting the type of account you are creating. If you are registering as an attorney, you will be required to enter additional information related to your Bar Number. Attorney's should register individually and not register as a business using their firm name.

int you are creating
w are filing as an attorney or law firm representing a client, click Attorney to register the name of the firm.
Attorney
in ou tł

2. You will be required to accept the Terms & Conditions of the site. Please read the information contained in the linked pages and confirm your acceptance by checking the box and clicking Accept.



3. Next, complete this form with information about yourself. Your Last Name/Business Name and email are required.

Information		
Last Name/Business Name	*	Email *
First Name	Middle Name	

4. If you are an attorney, you will next enter information about your Attorney type, and Registration / Expiration dates related to your State License and Bar Number.

Attorney Information				
Type *		Registration Date *		Attorney Bar Number *
Domestic	T			
		Expiration Date *		State License *
				CA v

5. Next, enter your Billing and Mailing address information. If both addresses are the same, select the checkbox "Use Billing Address" to copy your information to the Mailing Address fields. Unchecking this box does not clear the Mailing Address fields, but it will make them editable so that you can make changes to the Mailing Address.

Address Information					
В	illina Address			Mailing Address	
	5		Use Billing Address	5	
Address 1 *			Address 1 *		
Address 2			Address 2		
City *	State *	Postal Code *	City *	State *	Postal Code *
	CA 🔻			CA 🔻	

6. Next, create your Username and Password, select two Secret Questions and answers (something the Civil Court can use to uniquely identify you should you lose access to your account). Please record the questions and answers you picked in a secure location. If your selected Username and/or email address has already been used, you will be prompted to select another name and/or email.

Security Log in Information	
Username *	Secret Question #1 *
	What was the last name of your favorite teacher? $\hfill \lor$
Password *	Secret Answer #1 *
Confirm password *	Secret Question #2 *
	What was the last name of your favorite teacher? $\hfill \lor$
* Passwords must be at least 8 characters long and contain 1 upper, 1 lower, 1 numeric and 1 special character.	Secret Answer #2 *
Review and Comp	blete Registration >

7. Next you will be prompted to confirm your Registration by reviewing all the information that was entered. This information can be printed if you wish to save it for your records.

Confirm Registration. Create a new account.	
First Name	
Middle Name	٠
Last Name/Company Name	
Email	
Driver License #	
Username	
Secret Question #1	What was the name of your favorite pet?
Secret Question #2	What was the last name of your favorite teacher?
Business Address	1700 7th Ave Suite 150
Mailing Address	1700 7th Ave Suite 150
Cancel Registration Edit Print View	Submit Registration

8. Upon confirmation, you will be sent an email which contains a link that must be clicked in order to confirm your email address.



9. When your Registration is confirmed a link is provided to take you to the login page. You can also login from the Home page at any time.

		Log in	
User Name Password *			Thank you for registering You must confirm your registration via the email that was sent before you can submit any filings.
	Remember me? Log in		
Register if you don't h Forgot Password?	ave a local account.		



My Filings Page

	York Co	unty Civ	ril Court								
Welcome	, Adam	🔺 Hon	ne						Account ~	Help 👻	📜 Cart (0)
					My Fi	lings					
	Past 30 D	Days	¥							New Civil Filing	1
	Filing Da	ate	Filing Order Number	Status	Amount	Pending	Accepted	Rejected	Resubmitted		
	6/18/2019	9	O1900002	PENDING	\$65.85	1	0	0	0	View	
Privacy Policy © CountySuite	Conditions e Portal, Tele	of Use Adeosoft, Inc.	cessibility Policy								

Whenever you login to the E-Services Portal, you will be taken to this page as your default "landing" page. This page shows the history of all the Filing Orders that you have submitted filtered by the selected date range in the upper-left corner of the list.

If this is the first time you have logged in, you will be prompted to Manage your registration details by adding Payment Information. Until a valid Payment Method is associated with your account, you will not be able to submit filings to the Civil Court (unless applying for IFP status). See the Manage Registration instructions below for more details.

			My Fili	ngs				
NOTE: A payme	ent method must be added using the N	lanage page before	filing.					
Past 30 Days	•							
Filing Date	Filing Order Number	Status	Amount	Pending	Accepted	Rejected	Resubmitted	

Once a valid Payment Method has been entered, a new button will appear on the top-right side of the Order List called "New Civil Filing". See the Filing User Guide under the Help menu for more details on the Filing process.



Manage Account Page

Adam 🛖 Home						Account -	Help 👻
			Manage	Account			
Information							Si
Last name/Company	Name *			Driver License #			
Sweeney				258784585			
First name		Middle name		Email *			
Adam		М		adam.sweeney@gmail.com			
				Alias(es)			
				add alias			
Address Informati	on						
Address Informati	on Billing /	Address		1	Mailing Address	5	
Address Informati	on Billing /	Address		☑ Use Billing Address	Mailing Addres	5	
Address Informati	on Billing /	Address		✓ Use Billing Address Address 1 *	Mailing Address	5	
Address Information	on Billing /	Address		✓ Use Billing Address Address 1 * 2763 W drive	Mailing Addres	5	
Address Information	on Billing /	Address		Use Billing Address Address 1 * 2763 W drive Address 2	Mailing Addres	5	
Address Information	on Billing /	Address state *	Postal Code *	Use Billing Address Address 1 * 2763 W drive Address 2 City *	Mailing Address state *	5	ustal Code *
Address Information	on Billing /	Address State *	Postal Code *	✓ Use Billing Address Address 1 * 2763 W drive Address 2 City * York	Mailing Address State *	5 PC	stal Code *
Address Information	on Billing /	Address State * PA •	Postal Code * 17404	✓ Use Billing Address Address 1 * 2763 W drive Address 2 City * York	Mailing Address State *	5 Pe	stal Code * 17404
Address Information	on Billing /	Address State * PA v	Postal Code * 17404	Use Billing Address Address 1 * 2763 W drive Address 2 City * York	Mailing Address State *	5 • • •	istal Code * 17404

The Manage Account page allows you to update information about yourself such as your name, email, address, or login information. Keep in mind, your username and email must still be unique, or you will be prompted to make another choice. If you do change your email address on file you will be required to confirm the new email address by clicking the link in the confirmation email.

The primary new section on this page is the area for entering Payment Information. This allows you to enter one or more Payment Methods which can be used to process filing fees. Please select a Name for each Payment Method and enter the appropriate credit card details. Credit/Debit Cards (Visa, Mastercard and Discover) are the only Payment Method currently supported.

NOTE: The Payment Name is just a user-friendly name to help you differentiate the payment methods you may have on file (i.e. "Business Credit Card", or "Capital One Card", or "Chase Credit Card").

Payment Information		•
Business1	11	Û
Payment Method		
Payment Name *		VISA Resident
Card *	American Express 🔹	
Expiration Date *		
Credit Card # *		
cvv * 🔊		
Name on Card *		
	Cancel Save	

Once a valid Payment Method has been entered you will be authorized to submit Filings to the Civil Court.



Log Off

York Co	unty Civil Court						
Welcome, Adam	🛧 Home			Account -	Help 👻	`æ C	art (0)
		E-Services Portal	My Filing Manage	s			
			Log off				
	Civil E-Filing	Click here to submit new Filings and to view the history of your Filings with our office					
	Civil Case Search	Click here for up-to-date information on Civil Court cases.					
	Civil Court Office	Click here for the Prothonotary home page.					
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Once logged in, an Account menu option will become visible. Under this menu is the option to Log Off from the site.

Congratulations! You have successfully registered and set up your account to be able to E-File with the Civil Court. Please see the Filing User Guide under the Help menu for further information on how to Submit Civil Filings, manage your Shopping Cart, understand your Order History and more.